



www.ellieclothing.com

RETURN POLICY / FORM

Please use this form to designate whether you would like to receive a store credit in the form of a gift card, or exchange the item for something else.

Our return policy: You have 14 days from the original purchase date for store credit or exchange. Sorry, no refunds. **YOU MAY NOT RETURN SALE ITEMS, NU BRA, OR GIFT CARDS.**

Eligible item requirements:

1. Item/items **MUST** be unworn, unwashed and with original tags attached.
2. We **MUST** receive your return within 14 days of the original purchase date.
3. Item/items **MUST** be free from make-up damage.
4. Item/items **MUST** not be a sale item.

Failure to meet the above criteria will result in refusal of your return by our shipping department. The item/items will automatically be sent back to you and you will be charged shipping cost.

Customer is responsible for return shipping as well as any items lost or damaged in the mail. There will be no store credits or refunds issued for original or return shipping fees.

If you have received damaged merchandise or we shipped the wrong item, contact us by email at ellie@ellieclothing.com within 5 days of receipt. **NO EXCEPTIONS!!!**

Feel free to contact us with questions or concerns at ellie@ellieclothing.com

Please fill out this from and include in your package.

_____Store credit in the form of a gift card.

_____Exchange for another size, if available (if no size is available we will issue a store credit)
Size needed_____

_____Exchange for another item, if available

Description of item(s)_____
